

EAZY QUEUE MANAGEMENT SYSTEM

“Let the customers book their priority”



3RD EYE

WE ARE
YOUR BEST
CHOICE

Our Eazy Queue Management System

is designed to help you create a service delivery environment where customers can enjoy a memorable experience resulting into the highest levels of customer satisfaction.



EQ 545

Height - 145 cm | Width - 45cm | Depth - 30cm | Weight - 30kg
Screen - Capacitive Touch 15/17/19 | Material - Mild Steel, Spray printed
Processor -Core 2 Duo / 13/15/17 | Memory - 1Gb & above
Storage - 80gb & above | Network - Wifi/Ethernet/RS232
Power Supply - 220-420V / Surge Protection
Other - Lockable Rear Doors



COUNTER SCREEN SQUARE

HDMI/VGA - Height - 24 cm
Width - 30cm | Thickness - 4.5 cm
Weight - 2kg | Color - Black | Screen- LCD 12'
Connectivity - HDMI/VGA | Power Over Socket



DISPLAY SCREEN (LCD/LED)

HDMI/VGA - Type - LCD / LED Size - 32/39/46 Inches
Resolution 1080p | Motion Rate - 60 | Connectivity HDMI/VGA/Ethernet
Color - Black | Power - Power Over Socket



VIRTUAL CALLING UNIT

Is a web desktop based interface for recounter agents to be installed on the available desktop to perform basic queue management activities such as calling, processing and redirecting tickets. Counter agents can also utilize other advanced features through the same interface.





MOBILE & WEB APPLICATION

Get customers served with mobile app or website

CUSTOMERS FEEDBACK

Real time feedback from customers



DIGITAL SIGNAGE

Engaging customer experience with every device

OTHER FEATURES

KPI Measurement

Eazy Queue is handy for measuring the performance of each agent and comparing it with the KPI's set by the management and clearly highlights the shortfalls and suggest the preventive actions.

Live Monitoring and Status

Keep your customers well informed about their wait time and turn by SMS and mobile application notifications.

Advance Reporting Engine

Monitor, measure compare and improve your customer services through the live and historical data representative provided by Eazy queue Advance Reporting Engine.

Centralized Administration

Manage your customer floor of different locations from a central location through the Eazy Centralized Administration suite.

Integration with Third Party

Eazy queue is capable of integrating with any external application.

Customizations

Eazy queue has the ability to accommodate customizations to any extent and mould itself to adapt to the needs of the business belong to different sectors and industries,

Business Intelligence

Plan on how to provide better services to customers through the information provided by EAZY Queue business Intelligence reporting engine.

Authorized Distributor:



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